



Services Brief

# Global Services



appviewX

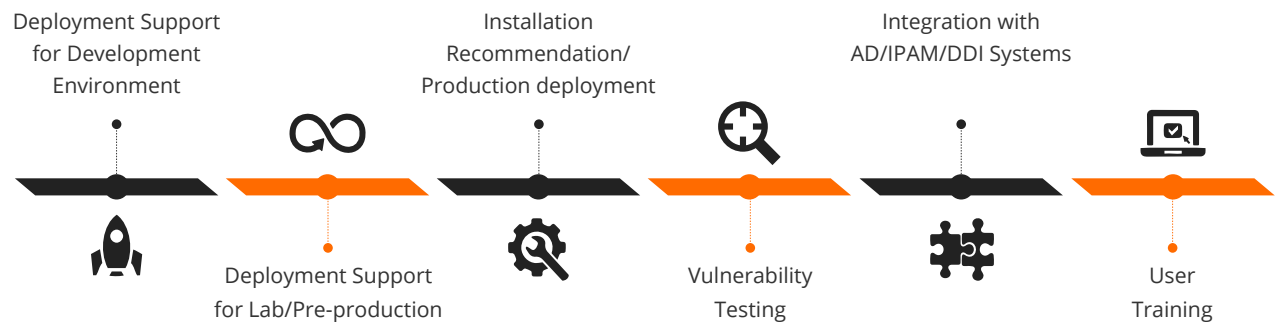
## Deployment and Integration Services

### Ensure quick environment readiness and implementation

AppViewX deployment and integration services offer a full-cycle readiness check, from prerequisites and sanity checks to deployment of application provisioning templates. AppViewX's team of professionals ensures seamless deployment and integration with IPAM systems (Infoblox, VitalQIP) and ITSM tools (BMC Remedy, ServiceNow). User trainings by AppViewX experts ensure continuous knowledge transfer.



### Quick Environment Readiness



### Benefits



Seamless business process automation



Quick turn-around with auto-provisioning of DDI systems



Seamless workflow from change initiation to implementation

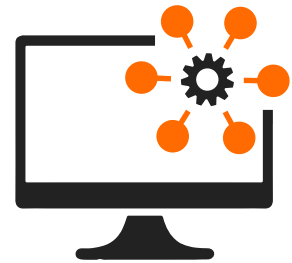


Reduced human efforts

## Managed Services

### Experience the best of managed services for network automation and orchestration with AppViewX

Managed services provides business mapping to align the AppViewX platform with business demands, and includes dedicated support based on your business needs. Through transparency and flexibility, we ensure superior service delivery that helps you meet your business goals.



### Benefits



Reduced costs



Increased operational efficiency



Cost-effective access to enterprise-level support



Focus on running the business and not the technology



24x7x365 network monitoring

## Transformation and Adoption Services

### Maximize your success with proactive planning and management

A team of expert business consultants delivers continuous value by identifying and analyzing your business demands and bridging the gap with AppViewX solutions. Our transformation services work with you to optimize your environment and ensure business continuity and reliability. Our adoption services experts assist with proactive analysis, maintenance support, and optimization.



### Benefits



Proactive identification of process gaps and optimization solutions



Increased productivity/uptime



Mitigation of human error



Improved stability and reliability

## Tailored Automation Services

### Drive higher ROI with automated network provisioning

AppViewX automation engineers build custom templates to automate network provisioning that is aligned to your infrastructure needs and business goals. Everything from trivial operations to more critical network operations that are usually handled by networking experts can be dramatically optimized with tailored automation services. AppViewX tailored automation services help you gain better control and significantly reduce network outages and business disruptions due to human error.



### Automation services address business-critical use cases, including:

- 1 Renewal of SSL certificates with SHA-2 encryption
- 2 Creation/management of virtual servers
- 3 Integration with IPAM systems such as Infoblox, VitalQIP, BlueCat
- 4 Integration with ITSM tools such as ServiceNow, BMC Remedy, and others
- 5 Migration of ADC configuration from one vendor to another
- 6 Firewall provisioning
- 7 Updating cipher lists of SSL profiles
- 8 Switching port allocation to VLAN
- 9 Updating/modifying F5 DNS zone files
- 10 Device partition management
- 11 Integration with Venafi for certificate lifecycle management

## Benefits



Increased operational efficiency



Optimal resource utilization



Reduced turn-around time

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## About AppViewX

AppViewX is a global leader in the management, automation and orchestration of network services in brownfield and greenfield data centers. The AppViewX Platform helps network operations (NetOps) adapt to technology and process demands, such as agile, DevOps, IoT, cloud, and software-defined infrastructure. AppViewX delivers greater business agility and efficiency at a lower cost. For more information, visit [www.appviewx.com](http://www.appviewx.com).

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